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PRESCRIPTION REFILL POLICY

As of January 1, 2017, we have a new prescription refill policy. We understand that this is a change for both you and us. We hope to work together to ensure safe and high quality medical care. Our new policy will be to call in appropriate requests for prescription refills within 7 business days. Plan Ahead! Contact your pharmacy or our office 7 business days before your medication is due to run out.

1. We do require follow up visits every three months for all of our patients taking opioid medications and/or other controlled substances including certain cough syrups. These medications include but are not limited to morphine (e.g. MS Contin, Kadian, MS IR), oxycodone (e.g. Percocet, Oxycontin, Roxicodone), hydromorphone (Dilaudid), hydrocodone (e.g. Vicodin, Lortab, Norco), fentanyl (e.g. Duragesic patch, Actiq), methadone, codeine (e.g. Tylenol No. 3), benzodiazepines (e.g. Valium, Xanax), stimulants (e.g. Adderall, Ritalin), Barbiturates (e.g. Fioricet, Fiorinal), etc. Its patient's responsibility to schedule a follow up visit every three months to avoid delays in getting prescriptions refilled.

2. As part of our new policy, we offer the following options for prescription refills:
 - We can send most prescriptions electronically to local pharmacies.
 - We can send prescriptions electronically to a mail-order pharmacy. You need to have an account set up with the mail-order pharmacy for us to do this.
 - Prescriptions for certain narcotics or attention deficit disorder medication must be printed and picked up at our office. We will no longer mail prescriptions to patient's home (within 25 mile radius), local pharmacies or mail order pharmacies. The patient or an immediate family member designated by the patient must pick up the prescription. We cannot give a controlled substance prescription to any other individual without written permission from the patient. Any individual picking up the prescription on behalf of the patient will be required to show some form of photo ID.